



Make work calls more accessible

Bridge is a real-time call captioning solution for business phone systems and meeting platforms. It empowers people with hearing loss to make work calls with confidence without requiring any changes to your IT infrastructure.

WHY BRIDGE?

✓ FAST, ACCURATE CAPTIONS

Bridge is powered by best-in-class AI speech recognition technology from InnoCaption, the team behind 10,000+ 5-star reviews. Users can see every word in real time.

✓ ZERO INFRASTRUCTURE CHANGE

No new servers, no new network software: Bridge is a true plug-and-play solution that IT teams can deploy in minutes, not months.

✓ STREAMS TO HEARING DEVICES

For easier listening, users with hearing aids or cochlear implants can stream call audio directly through Bridge to their hearing devices.

✓ BUILT FOR EQUAL ACCESS

Designed to deliver functional equivalence, Bridge helps organizations of any size meet ADA accommodation requests and create truly inclusive workplaces.

✓ UNIVERSALLY COMPATIBLE

Bridge is compatible with virtually every commercial phone system: Yealink, Grandstream, Cisco, Poly, and softphones. It also works with conferencing platforms like Zoom, Microsoft Teams, and Google Meet.

HOW IT WORKS

1. Connect Bridge to the phone

Like a headset, Bridge connects to any VoIP desk phone or computer via Bluetooth, USB, or analog RJ-9.

2. Connect a screen to Bridge

During a call, captions will be displayed on an iPhone or iPad with the Bridge app installed.

3. Captions are shown onscreen

The call audio is transcribed in real time, with fast, accurate captions that let the user follow every word.



HIPAA-Aligned
Security Safeguards



SOC 2-Aligned
Security Controls



Low-Risk
Headset Interface



Designed in
the USA



Bridge is a compact hardware device that connects to a desk phone or computer as a headset and securely delivers call audio to the Bridge mobile app for real-time captioning. Designed for office, enterprise, and WFH environments, Bridge supports both managed IT deployments and individual remote setups. It's compatible with virtually every commercial VoIP phone.



SPECIFICATIONS

Dimensions (L × W × H)
4.8 × 3.2 × 1 in (122 × 81 × 26 mm)

Weight
5.07 oz (144 g)

PORTS & INTERFACES

INTERFACE	FUNCTION	NOTES
USB-C	Power + USB audio	5V DC, 0.5A · UAC2 + HID device profiles · Appears as standard mic/speaker to host
RJ-9 (Analog AUX)	Analog audio	Plugs into the existing headset port on phones
RJ-45 (Ethernet)	Wired network	10/100 Mbps; DHCP + static IP; Ethernet preferred over Wi-Fi when active
Wi-Fi (Internal)	Wireless network	2.4 GHz 802.11 b/g/n; WPA3 support
3.5mm TRRS Jack	Headset interface	For connecting wired headsets
Bluetooth (Internal)	Wireless audio + setup	HFP profile for audio; BLE for device setup and control



UPC: 860015747709
6 Month Limited Warranty
Minimum iOS: 16