



Bogen Manufacturer Warranty

WARRANTY:

30 day replacement warranty on all products that are dead on arrival. (return to Parts Express) 2 year repair only warranty on all GS Series. (return to Bogen) (Item#241-955,241-956,241-957 and 241-958) 1 year repair only warranty on all other products. (return to Bogen)

Bogen products are warranted to be free from defects in material or workmanship for two (2) years from the date of sale to the original purchaser; except for: microphones, tile bridge support ring (TBCR), and the remote volume control panel (RVCP) which carry a one (1) year warranty; M-class, Black Max, Power Vector products, and Gold Seal Series Amplifiers, advanced Input and Output Modules, amplifier back boxes (BBF and BBS), wall-mount amplifier door (WMAD), Easy Design and Easy Install speakers, Pro-Matrix and ProHold Series products, three (3) years; cable kit (CK10), NEAR products, five (5) years; and 70V non-amplified horn speakers, which carry a lifetime warranty. Any part of the product covered by this warranty that, with normal installation and use, becomes defective will be repaired or replaced by Bogen, at our option, provided the product is shipped insured and prepaid to: Bogen Factory Service Department, 50 Spring Street, Ramsey, NJ 07446, USA. Other conditions apply. Contact Bogen for further information.

THE FOREGOING LIMITED WARRANTY IS BOGEN'S SOLE AND EXCLUSIVE WARRANTY AND THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY. BOGEN MAKES NO OTHER WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED TO THE MAXIMUM EXTENT ALLOWABLE BY LAW. Bogen's liability arising out of the manufacture, sale or supplying of products or their use or disposition, whether based upon warranty, contract, tort or otherwise, shall be limited to the price of the product. In no event shall Bogen be liable for special, incidental or consequential damages (including, but not limited to, loss of profits, loss of data or loss of use damages) arising out of the manufacturer, sale or supplying of products, even if Bogen has been advised of the possibility of such damages or losses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

CONTACT:

Bogen Communications Inc.

Repair Department
50 Spring St.
Ramsey, NJ 07446
Ph: 800-999-2809
Option 1
Fax: 330-335-9061
E-Mail: info@bogen.com

RETURN PROCESS:

All DOA products: Customer needs to return merchandise to Parts Express on an RA for replacement. Customer doesn't need to contact the manufacturer for RA#. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacture prepaid.