



Troubleshooting steps for the Elite Screens ZSP-TR01 and ZSP-TR02 Wireless 5-12V Trigger Remote

Make sure the Wireless 5-12v trigger is properly synced to your Elite Electric Screen before proceeding to the troubleshooting steps. If you are not certain of these procedures refer to your user guide or visit www.elitescreens.com

1. Before connection to the projector, press the Up and Down buttons on the wireless 12V remote to confirm Up/Down screen control.
2. Check that the positive (+) and negative (-) wires match the pins in the 3.5mm jack.
(Reversing the polarity will work in some cases)
3. Use a 9V battery to power the screen via the RJ-45 port with the provided 12-volt trigger (green=ground, red=positive), and check if it will operate the screen Up/Down. If the 9V battery operates the screen, this indicates that the projector is not sending a signal to the 5-12V wireless remote.
4. If these provided steps do not resolve the issue, then the wireless 12V trigger remote must be replaced.